

## Human Resource Management

<b>Course Code</b>	21BA2T2	<b>Year</b>	I	<b>Semester</b>	II
<b>Course Category</b>	Core	<b>Branch</b>	Business Administration	<b>Course Type</b>	Theory
<b>Credits</b>	4	<b>L-T-P</b>	4-0-0	<b>Prerequisites</b>	Nil
<b>Continuous Internal Evaluation</b>	30	<b>Semester End Evaluation</b>	70	<b>Total Marks</b>	100

<b>Course Outcomes</b>		
Upon successful completion of the course, the student will be able to:		
<b>CO1</b>	<b>Analyse</b> how to strategically plan for the human resources needed to meet organizational goals and objectives.	<b>L4</b>
<b>CO2</b>	<b>Apply</b> the various functions of HRM and solve practical problems with their knowledge.	<b>L3</b>
<b>CO3</b>	<b>Analyse</b> various methods of HR planning, recruitment, selection, placement and training.	<b>L4</b>
<b>CO4</b>	<b>Evaluate</b> the right employee performance and compensation systems.	<b>L5</b>
<b>CO5</b>	<b>Make use</b> of various industrial relationship policies suitable to different situations.	<b>L4</b>

<b>Contribution of Course Outcomes towards achievement of Program Outcomes &amp; Strength of correlations (3-High, 2-Medium, 1-Low)</b>													
	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PSO1	PSO2
<b>CO1</b>	3	-	-	-	-	3	-	3	-	-	-	3	3
<b>CO2</b>	3	-	-	-	-	3	-	3	-	-	-	3	3
<b>CO3</b>	3	-	-	-	-	3	-	3	-	-	-	3	3
<b>CO4</b>	3	-	-	-	-	3	-	3	-	-	-	3	3
<b>CO5</b>	3	-	-	-	-	3	-	3	-	-	-	3	3

<b>SYLLABUS</b>		
<b>Unit No.</b>	<b>Contents</b>	<b>Mapped CO</b>
<b>I</b>	<b>Introduction to Human Resources Management:</b> Definition and functions- Scope- Evolution of HRM- Principles-Policies, Strategies - HRM model- Qualities and role of HR manager-Emerging trends in Human resource management.	<b>CO1</b> <b>CO2</b> <b>CO3</b> <b>CO4</b>
<b>II</b>	<b>Human Resource Planning:</b> Objectives – process- factors affecting HR planning; Job design and job analysis - Objectives and methods of job analysis; Recruitment -Purpose- Factors influencing- Sources of recruitment; Selection -Significance, Process, Placement, Induction and socialization.	<b>CO2</b> <b>CO3</b> <b>CO4</b>
<b>III</b>	<b>Employee Training:</b> Significance –Methods- Training procedure- Evaluating effectiveness of training; Management development programmes – Concept- skills to be developed and evaluating its effectiveness; Performance appraisal –Objectives-Methods - Developing and administering an appraisal programme- Limitations to its effectiveness.	<b>CO3</b> <b>CO2</b> <b>CO5</b>

<b>IV</b>	<b>Salary and Wage Administration:</b> Concept- Wage Structure- Wage and Salary Policies- Job evaluation methods and problems - Incentive payment systems - incentive mechanisms. Safety and welfare management.	<b>CO4</b> <b>CO3</b> <b>CO2</b>
<b>V</b>	<b>Managing Industrial Relations:</b> Trade Unions-Employee participation schemes-Collective Bargaining-Managing knowledge work force -Grievances and disputes resolution mechanisms; Quality of Work Life (QWL) - HR audit - Process -HRIS - methods.	<b>CO1</b> <b>CO5</b>
<b>Case Study Compulsory.</b> Relevant cases have to be discussed in each unit.		

<b>Learning Resources</b>	
<b>Text Books:</b>	
<ol style="list-style-type: none"> <li>1. Dessler, “Human Resource Management”, 10<sup>th</sup> Edition, Pearson Education. New Delhi.</li> <li>2. Monappa. A &amp; Saiyaddin M., “Personnel Management”, Tata McGrawHill, New Delhi.</li> <li>3. Pattanyak, “Human Resource Management”, Prentice Hall of India, New Delhi.</li> <li>4. Aswathappa K. (2017), “Human Resource and Personnel Management”, 8<sup>th</sup> Edition, Tata McGraw Hill, New Delhi.</li> </ol>	
<b>Reference Books:</b>	
<ol style="list-style-type: none"> <li>1. De Cenzo &amp; Stephen P. Robbins, “Personnel/ Human Resource Management”, Prentice Hall of India, New Delhi.</li> <li>2. Edwin B.Flippo, “Personnel Management”, McGraw Hill, New Delhi.</li> <li>3. Rao V.S.P, “Human Resources Management”, Excel Books, New Delhi.</li> <li>4. Singh N.K. “Human Resources Management”, Excel Books, New Delhi.</li> <li>5. Subba Rao P., “Human Resource Management and Industrial Relations”, Himalaya Publishing House, New Delhi.</li> </ol>	
<b>e- Resources &amp; other digital material:</b>	
<ol style="list-style-type: none"> <li>1. <a href="http://www.nptelvideos.in/2012/11/human-resource-management-i.html">http://www.nptelvideos.in/2012/11/human-resource-management-i.html</a></li> </ol>	