

Code: 20IT6504

III B.Tech - I Semester - Regular Examinations - NOVEMBER 2024

**SOCIAL MEDIA ANALYTICS
(HONORS in INFORMATION TECHNOLOGY)**

Duration: 3 hours

Max. Marks: 70

Note: 1. This paper contains questions from 5 units of Syllabus. Each unit carries 14 marks and have an internal choice of Questions.

2. All parts of Question must be answered in one place.

BL – Blooms Level

CO – Course Outcome

| | | | BL | CO | Max. Marks |
|---------------|----|---|----|-----|------------|
| UNIT-I | | | | | |
| 1 | a) | Explain in detail about UX in the landscape of social network. What are its features and strategic value? | L2 | CO1 | 7 M |
| | b) | Summarize the basic principles of Vector Space model in information retrieval with suitable example. | L2 | CO1 | 7 M |
| OR | | | | | |
| 2 | a) | Explain the analytics process with a relevant example. | L2 | CO1 | 7 M |
| | b) | What are the different types of analytics in social media? Differentiate between CMS and CRM. | L2 | CO1 | 7 M |

| UNIT-II | | | | | |
|-----------------|----|---|----|-----|-----|
| 3 | a) | What is meant by stop word removal and stemming? Relate its necessity in text mining? | L3 | CO2 | 7 M |
| | b) | Explain the process of duplicate detection and handling with the help of an example. | L2 | CO2 | 7 M |
| OR | | | | | |
| 4 | a) | How HITS algorithm ranks the pages? Illustrate the steps. | L3 | CO2 | 7 M |
| | b) | Describe the role of eigen vectors in social network analysis with suitable examples. | L2 | CO2 | 7 M |
| UNIT-III | | | | | |
| 5 | a) | Outline the concept of crawler ethics and conflicts. | L2 | CO3 | 7 M |
| | b) | Explain the key implementation issues involved in a basic crawler algorithm. | L2 | CO3 | 7 M |
| OR | | | | | |
| 6 | a) | Explain the role of canonicalization and link extraction in web crawling. | L2 | CO3 | 7 M |
| | b) | Outline the concept behind universal and topical crawlers. | L2 | CO3 | 7 M |
| UNIT-IV | | | | | |
| 7 | a) | Differentiate between types of spam reviews. | L2 | CO4 | 7 M |
| | b) | Using an example show how document sentiment classification is performed based on supervised and unsupervised learning. | L3 | CO4 | 7 M |
| OR | | | | | |

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|---------------|----|---|----|-----|-----|
| 8 | a) | Define opinion and state the objective of opinion mining with steps involved. | L2 | CO4 | 7 M |
| | b) | Outline how spam detection is performed on the basis of supervised learning mechanism. | L3 | CO4 | 7 M |
| UNIT-V | | | | | |
| 9 | a) | Explain the process of discovery and analysis of web usage patterns. What are the steps involved? | L2 | CO3 | 7 M |
| | b) | Explain the principle of recommender systems with the help of an example. | L2 | CO2 | 7 M |
| OR | | | | | |
| 10 | a) | Describe the working of KNN. How is it useful in mining? | L2 | CO3 | 7 M |
| | b) | Explain collaborative filtering using association rules and matrix factorization. | L2 | CO2 | 7 M |